



HOLIDAY EXPRESS HOTEL

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Mr. Simon Mugabi
CEO, Uganda Badminton Association
Kampala.

8th December 2020

Dear Sir,

RE: COVID-19 SOPs COMPLIANCE

We hope you are holding up well during this unprecedented period of Covid-19 pandemic.

We would wish to inform you that even though corona virus has caused disruptions across the world with the hotel and travel industry being one of the worst affected sectors, Holiday Express Hotel reopened on 1st July 2020 and is currently in normal business.

In compliance with standards set by health authorities in the country and worldwide, we have put in place hygiene and social distancing measures to ensure our guest and staff safety. In addition to continuous cleaning of all floor and tiled wall areas, commonly touched surfaces such as door handles, keys, toilet flush handles, lift buttons etc are regularly sanitized. Our guests are also always reminded to practice wearing of face masks while in public and regular hand washing/sanitizing to stay safe. Clear SOPs posters are placed in all strategic points to remind staff and customers on precautions to be observed at all times.

Holiday Express Hotel has also put in place an accommodation rotation formula whereby a room vacated by a departing guest is cleaned, sanitized and all bed linen removed, washed, dried and ironed before another guest can occupy the room after 48 hours. In-room bathrooms and toilets are also thoroughly disinfected according World Health Organization recommendations on a daily basis.

Our special corporate rates remain the same for UBA as in the past.

For any queries that might arise, please feel free to contact me and where possible, you can visit the hotel impromptu to check on preparedness.

We wish you safety and good health as we fight to defeat Covid-19 together.

Best regards.

Yours faithfully,


Isaiah Kojwang
Director, Sales and Marketing.

